



## SERVICE MAINTENANCE AGREEMENT

**Reduce Equipment Downtime • Minimize Expensive Repairs • Increase Customer Satisfaction • Greater Return On Investment**

- GUARANTEED RESPONSE TIME:** 24-48 hour response time minimizes equipment downtime.
- CUSTOMIZED SERVICE AND PRICING:** Our highly customizable SMA program allows our experienced representatives to tailor a plan to meet your equipment's needs and your facility budget.
- QUALIFIED TECHNICIANS:** All technicians are thoroughly trained, manufacture certified and insured.
- SERVICE LABOR DISCOUNTS:** Additional service labor is discounted 20%. Mercury Fitness offers the lowest hourly rate of any certified regional service provider at \$64.00 per hr.

### PREVENTATIVE MAINTENANCE CHECKLIST

INSPECTIONS, AND PROCEDURES WHICH WILL BE PERFORMED WHEN APPLICABLE TO EACH PIECE OF EQUIPMENT COVERED UNDER THIS AGREEMENT.

TREADMILLS	ELLIPTICAL CROSSTRAINERS
PERFORM FULL RANGE FUNCTION TEST CHECK LIFT CALIBRATION, SETTING & ERROR LOGS INSPECT LIFT PIVOT POINTS AND LUBRICATE LIFT SCREW INSPECT BEARINGS, FRAME & WELDS ALIGN & TENSION RUNNING BELT LUBRICATE RUNNING BELT PER MANUFACTURE RECOMMENDATIONS CHECK DRIVE BELT FOR WEAR. CLEAN, ALIGN & TENSION AS NEEDED INSPECT ELECTRONICS & WIRE HARNESSSES SERVICE COOLING FANS & FILTERS CLEAN DRIVE MOTOR AIR INTAKES & INSPECT BRUSHES REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR	PERFORM FULL RANGE FUNCTION TEST CHECK LIFT CALIBRATION, SETTING & ERROR LOGS INSPECT LIFT PIVOT POINTS AND LUBRICATE LIFT SCREW INSPECT BEARINGS, FRAME & WELDS LUBRICATE SERVICEABLE PIVOTS INSPECT BELTS FOR WEAR, ALIGNMENT & TENSION INSPECT ELECTRONICS & WIRE HARNESSSES SERVICE COOLING FANS & FILTERS CLEAN ALTERNATOR AIR INTAKES & INSPECT BRUSHES REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR
CYCLES	ROWERS
PERFORM FULL RANGE FUNCTION TEST & CHECK ERROR LOG CHECK CLUTCHES, TRANSMISSION & SEALS INSPECT, CLEAN & LUBRICATE CHAINS INSPECT BEARINGS, FRAME & WELDS LUBRICATE FLYWHEEL & SERVICEABLE PIVOTS INSPECT BELTS FOR WEAR, ALIGNMENT & TENSION INSPECT ELECTRONICS & WIRE HARNESSSES SERVICE COOLING FANS & FILTERS CLEAN ALTERNATOR AIR INTAKES & INSPECT BRUSHES REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR	PERFORM FULL RANGE FUNCTION TEST & CHECK ERROR LOG CHECK CLUTCHES, TRANSMISSION & SEALS INSPECT, CLEAN & LUBRICATE CHAINS INSPECT BEARINGS, FRAME & WELDS LUBRICATE SERVICEABLE PIVOTS INSPECT BELTS FOR WEAR, ALIGNMENT & TENSION INSPECT ELECTRONICS & WIRE HARNESSSES SERVICE COOLING FANS & FILTERS CLEAN ALTERNATOR AIR INTAKES & INSPECT BRUSHES REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR
CLIMBERS	STRENGTH EQUIPMENT
PERFORM FULL RANGE FUNCTION TEST & CHECK ERROR LOG CHECK CLUTCHES, TRANSMISSION & SEALS INSPECT, CLEAN & LUBRICATE CHAINS INSPECT BEARINGS, FRAME & WELDS LUBRICATE SERVICEABLE PIVOTS INSPECT BELTS FOR WEAR, ALIGNMENT & TENSION INSPECT ELECTRONICS & WIRE HARNESSSES SERVICE COOLING FANS & FILTERS CLEAN ALTERNATOR AIR INTAKES & INSPECT BRUSHES REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR	PERFORM FULL RANGE FUNCTION TEST VISUALLY INSPECT ALL CABLES & BELTS LUBRICATE PIVOT POINTS & GUIDE RODS INSPECT FRAME, WELDS & HARDWARE CHECK JAMB NUTS & TENSION CABLES COMPLETE UPHOLSTERY INSPECTION REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR
SANITATION	MEDIA INTERFACE
REFILL ANTIBACTERIAL WIPE CANISTERS REFILL SIMPLE GREEN SPRAY BOTTLES REPLENISH GYM TOWELS	PERFORM FULL FUNCTION TEST VERIFY INPUT SIGNAL STRENGTH CHECK TUNER SETTINGS & AUDIO QUALITY PERFORM KEYPAD TEST INSPECT ELECTRONICS & WIRE HARNESSSES SERVICE COOLING FANS & FILTERS REMOVE ANY INTERNAL DEBRIS & WIPE DOWN EXTERIOR

**Conditions and Restrictions:**

- Normal service hours are between 9:00am and 5:00pm Monday through Friday excluding holidays.
- Discounted service charge and labor is restricted to equipment covered by this agreement.
- Mercury Fitness requires that all equipment be placed in good operating condition before it is covered by this agreement.
- For facilities not covered in the last 6 months by a Mercury Fitness Service Maintenance Agreement an initial preventative maintenance visit, billing at normal service rates will be required before equipment can be covered under this agreement.
- Mercury Fitness reserves the right to reject any equipment from this agreement.
- This is a service maintenance agreement only, under which repairs do not constitute maintenance. Once approved, repairs will be completed separately at normal rates less any applicable discounts.

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Lynnwood, WA 98036

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425 776-3200  
fax 425 776-3211



# SERVICE MAINTENANCE AGREEMENT

<b>Service Address:</b>		
Facility:		
Address:		
City:	State:	Zip:
Contact:		Phone:
Email:		Fax:

<b>Billing Address:</b>		
Corporate Name:		
Address:		
Address:		
City:	State:	Zip:
Attn::		Phone:
Email:		Fax:

<b>Pricing Summary: *</b>				
TRAVEL CHARGE	ZONE 1	\$ 95.00	1	\$ 95.00
	ZONE 2	\$ 120.00		\$ -

A	TREADMILL	\$ 20.00 ea.		\$ -
B	COMPUTERIZED BIKE	\$ 15.00 ea.		\$ -
C	REGULAR BIKE	\$ 10.00 ea.		\$ -
D	COMPUTERIZED STAIR CLIMBER	\$ 20.00 ea.		\$ -
E	REGULAR STAIR CLIMBER	\$ 8.00 ea.		\$ -
F	SINGLE STATION WEIGHT MACHINE	\$ 5.00 ea.		\$ -
G	MULTI STATION WEIGHT MACHINE	\$ 15.00 ea.		\$ -
H	SKI MACHINE	\$ 12.00 ea.		\$ -
I	COMPUTERIZED ROW MACHINE	\$ 10.00 ea.		\$ -
J	REGULAR ROW MACHINE	\$ 7.00 ea.		\$ -
K	ELLIPTICAL CROSSTRAINER	\$ 20.00 ea.		\$ -
S	SANITATION SERVICES	ea.		\$ -
M	MEDIA INTERFACE	ea.		\$ -
T	OTHER	ea.		\$ -
Subtotal				\$ 95.00
Group Code:				\$ -
9.5% Sales Tax				\$ 9.03
<b>Visits Per Year (check one):</b>				
<input type="checkbox"/> (3)	<input type="checkbox"/> (4)	<input type="checkbox"/> (5)	<input type="checkbox"/> (6)	<input type="checkbox"/> (7)
<input type="checkbox"/> (8)	<input type="checkbox"/> (9)	<input type="checkbox"/> (12)	<input type="checkbox"/> (26)	<input type="checkbox"/> (52)
<b>Other (please specify)</b>				
<b>Group Savings Per Visit !</b>				\$ -
<b>Total Per Visit</b>				\$ 104.03

CODE	PRODUCT/TYPE	MANUFACTURER	MODEL	SERIAL NUMBER

<b>Term of Agreement (check one)</b>		
<input type="checkbox"/>	Annual: At the end of one year MFR will send notice to renew this agreement.	<b>Purchase Order #</b>
<input checked="" type="checkbox"/>	Open Ended: MFR will provide regular maintenance until notified otherwise.	
Service Maintenance Agreements may be adjusted or terminated at any time upon receipt of written notice 10 days prior to the next scheduled maintenance.		

<b>Name (please print):</b>	<b>Title:</b>
<b>Authorized Signature:</b>	<b>Date:</b>

The above named facility hereby agrees to indemnify and hold Mercury Fitness Repair, Inc. harmless from and against any and all claims, loss, damage, liabilities, and expenses, including attorneys' fees and costs, arising out of or in connection with the condition or use by any person of the premises in which said equipment is located. Mercury Fitness Repair, Inc., its officers, directors, employees, and agents shall have no liability for any consequential, incidental, indirect, economic or punitive damages arising out of or in connection with any personal injury (including death) or property damage resulting from the condition or use by any person of the equipment to be serviced by Mercury Fitness Repair, Inc. or the condition or use by any person of the premises in which said equipment is located. It is understood and agreed that this is a service maintenance agreement only under which repairs do not constitute maintenance. Any and all repairs will be billed separately at normal rates less any applicable discounts. Under this agreement, the only warranties applicable with respect to any part or accessory provided is the manufacturer's original warranty. Any and all other warranties, expressed or implied, with respect to any part or accessory provided, including warranty as to merchantability or fitness for a particular purpose are expressly excluded.

\* Mercury Fitness reserves the right to change pricing and/or terminate this service maintenance agreement at any time. Customers will be notified in writing of price changes or termination at least 30 days prior to the effective date. Parking and other fees incurred while visiting the service location will be billed in addition to the above per visit charge.